In business today, it’s no longer about keeping up, it’s about staying ahead. Ricoh IT Services is your partner in anticipating and understanding the needs of your customer, and delivering IT solutions focused on empowering the growth of your business.

Turning data into insights. Turning technology into innovation. Turning vision into reality. This is Insightful IT.

**User & Systems Support**
With Ricoh's IT Support Services, you’ll get end-to-end operational support aligned to your business needs. You can choose to fully outsource your IT department or augment the one you have.

- IT management
- 24x7 service desk
- Network monitoring
- Staff augmentation
- Server administration
- Remote and onsite user support
- Remote and onsite systems maintenance and support
- Infrastructure maintenance

**Security Consulting**
Make informed decisions about your security posture with help from Ricoh's security experts. We provide the tools and knowledge you need to assess and protect your technology environment.

- Vulnerability assessment
- Penetration test
- Web application test
- Social engineering test
**Cloud Solutions & Services**

Make IT a strategic contributor to your business by moving to the cloud. You’ll streamline technology assets and enhance operations with unlimited scalability and agility.

- Cloud readiness assessments
- Backup
- Server and computers
- Consulting and brokerage storage

We’ve partnered with the industry’s most trusted cloud solution providers:

- AWS
- Terago
- Barracuda

**Network & Security**

Ricoh’s Network and Security solutions enable fast, secure access, in or out of the office. We help your teams connect to wired and wireless devices with peace of mind knowing the data is safe from outside threats.

- Converged on-premise and cloud-based network solutions
- Design and implementation: new deployments, upgrades and migrations
- Managed networks
- Routing and switching
- Next-generation firewalls
- Secured wire and wireless networks
- Endpoint protection
- SD-WAN
- Remote access and authentication
- Unified communications

**Security Solutions**

Protect your IT environment from security breaches and malicious attacks on your network.

- Anti-virus and anti-malware
- Firewall and perimeter security
- Server and endpoint security
- E-mail and web security
- Remote access and mobile solutions

**Infrastructure Solutions**

Ricoh covers the entire data center from pillar to post. We’ll ensure expert architecture and skilled deployment of your infrastructure assets. Whether it’s on-premises, hybrid or cloud, we can help you determine the right solution for your business needs.

- Server infrastructure
- Converged, hyperconverged and open converged solutions
- Applications, server and desktop virtualization
- Storage and data management
- Active directory
- Exchange and email services
- Backup and recovery
- Managed backup
- Co-location
- Data centre transformation
- Cloud services

**IT Planning & Roadmaps**

Support your business with strategic IT planning. Ricoh’s experienced virtual CIOs and Project Managers will help you chart your business needs against your technology requirements.

- Strategic IT planning
- Virtual CIO consulting services
- Project management
- Business analysis
- Operational IT management
- Business continuity and disaster recovery planning
- IT roadmaps

**Procurement Services**

Spend smarter by harnessing the power of Ricoh’s purchasing team. Our procurement specialists ensure you get the best price and availability to maximize your IT dollars.

- Hardware and software licensing
- Automated renewals
- Co-termination and consolidation

Ricoh IT Services specializes in the design, implementation, security and support of infrastructure, cloud and networking systems. We are focused on empowering the growth of your business. Turning data into insights. Turning technology into innovation. Turning vision into reality. This is Insightful IT.