Technology has become a strategic contributor to every function of a business—from finance to operations, sales or marketing—it’s transformed the way work gets done.
To further enhance today’s business, it’s time for technology to play a fundamentally different role—as a partner in the business, working in concert with other stakeholders to achieve strategic goals and direction.

This expanding role of IT comes with increased risk, complexity and management requiring more sophisticated support than ever before.
Reduce Risk
Protect every part of your business from today's growing number of risks.

Spend Less Time Managing IT
Stay focused on your business by letting us handle the IT.

INSIGHTFUL IT.

In business today, it’s no longer about keeping up, it’s about staying ahead. Ricoh IT Services is your partner in anticipating and understanding the needs of your customer, and delivering IT solutions focused on empowering the growth of your business.

Turning data into insights. Turning technology into innovation. Turning vision into reality. This is Insightful IT.
Always Be On
Never miss a beat serving your clients. With Ricoh, your technology and business systems will always be available.

Optimize Your Spend
Get the most business value out of your IT budget.

Be More Agile
Build an IT environment that can adapt easily to your business needs.

Make Your People Happy
Build a happy workforce with technology solutions and support that make it easy for your team to get work done.
WHY RICOH IT SERVICES

Ricoh IT Services specializes in the design, implementation, security and support of infrastructure, cloud and networking systems. We are focused on empowering the growth of your business. Turning data into insights. Turning technology into innovation.

Turning vision into reality. This is Insightful IT.

- Proven Innovation
- Proactive Expertise
- Global Experience. Local Insights.
- Rightsized Solutions
- Customer First Approach
YOUR BUSINESS GOALS

INFORMATION TECHNOLOGY (IT)

Plan & Manage
Start with business goals then establish a budget and build the plan. We’ll coordinate efforts, measure results and communicate to stakeholders as the project progresses.

Build & Service
Create the foundation for a technology environment that enhances your business with comprehensive security, unlimited scalability and agility.

Support & Enable
Remote and onsite technical support that quickly and effectively resolves IT issues, performs proactive systems maintenance, monitors critical systems and responds to emergency requests.
CONSULTING & TECHNOLOGY SOLUTIONS

Ricoh has a wide variety of award-winning solution offerings that cover all critical areas of today’s business landscape.

We’ve staffed our teams with certified solution architects, PMP-certified project managers and experienced leaders to build, implement, manage and support all of our solutions.

BUSINESS TECHNOLOGY CONSULTING

IT Planning & Roadmaps
- Strategic Technology Planning
- Virtual CIO
- Business Analysis
- Operational IT Management
- IT Project Management

Security Consulting
- Vulnerability Assessment
- Penetration Testing
- Web Application Testing
- Social Engineering Testing

Technology Assessments
- Comprehensive IT Assessment
- Cloud Readiness Assessment
**TECHNOLOGY**
**DESIGN & IMPLEMENTATION**

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**Cloud**
- Public-Private-Hybrid Planning and Integration Services
- Amazon Web Services
- Cloud Storage
- Cloud Backup
- Cloud Telephony

**Infrastructure**
- Backup and recovery
- Application and desktop virtualization
- Converged, hyper-converged and open-converged solutions
- Exchange and e-mail services
- Server virtualization
- Storage and data management
- Datacentre Transformation
- Server Infrastructure
- Server and Desktop Virtualization
- Active Directory

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**Network & Security**
- LAN, WAN, Wireless
- Network Security and Firewalls
- Server and endpoint security
- E-mail and web security
- SD-WAN
- Remote access and authentication
- Unified communications

**Subscription Services**
- Firewall as a Service
- Backup as a Service
- Endpoint Protection as a Service
- Email Security as a Service
- Network as a Service

**User & Systems Support**
- 24/7 service desk
- Desktop and application support
- Remote and Onsite User Support
- Remote and Onsite Systems Monitoring, Maintenance and Support
- Staff Augmentation

**Procurement**
- Hardware, Software and Licensing
- Automated Renewals
- Co-termination and Consolidation
EMPOWERING DIGITAL WORKPLACES THROUGH IT
IMAGINE. CHANGE.
More than a tagline.

These words don’t just describe what we do, they’re at the core of who we are. It’s what drives our relationships in the present and guides our future. Each word challenges us to unlock creative potential in order to dig deeper and dream bigger.

Improve your customers’ experience. Boost productivity. Grow your business. Wherever you are on your digital transformation journey, Ricoh can help.
Ricoh transforms the way people work with breakthrough technologies that help businesses innovate and grow. Our focus has always been to envision what the future will look like so that we can help prepare you for success. Today, that means empowering digital workplaces with our broad portfolio of services, solutions and technologies — helping you remove obstacles to sustained growth by optimizing the flow of information and automating antiquated processes to increase workplace productivity.
WHAT MAKES US DIFFERENT
Our Advantage
We’re empowering digital workplaces, connecting people to information fast and conveniently – and improving communication, efficiency and creativity.

Educate & Enable
Ricoh empowers our clients to make informed decisions with information from some of the world’s leading technology thinkers.

Depth & Breadth
Our dedicated specialists have the depth of training and experience to execute the most successful technology solutions. With the lowest staff turnover in the industry, we have the right combination of skill and talent to get the job done.

Technology Vision
We’re committed to innovation and have a laser focus on staying ahead of the market. We partner with forward-thinking vendors, continually train our people on the most cutting-edge technology and deliver modern solutions for today’s digital workplace.