

RICOH
Managed
Threat
Response



TAKE THE OFFENSIVE WHEN IT
COMES TO CYBER BREACH RESPONSE

Neutralize cyber threats with Ricoh's comprehensive solutions –

managed by a team of security and legal review experts who proactively track, identify, investigate and respond to incidents. Maximize your protection with rapid assistance, full data visibility and regulatory compliance.

**Make every part
of your business
more resilient**

Building a resilient IT infrastructure starts with intelligent cyber security services and solutions embedded into your core business processes.

Benefits to your business

- ✓ Supports a strong cyber security foundation
- ✓ Helps ensure your organization is protected 24/7
- ✓ Enables a faster response time to threats
- ✓ Takes the pressure off your IT & operational teams



ACTIVE THREAT RESPONSE

With Ricoh's **RSECURE - Cyber Incident Response**, you'll get expert incident support from our global security team of remote incident responders and threat analysts. Triage starts within hours, with most customers starting the recovery phase in 48 hours or less.

Cyber threat neutralization

Our Cyber Incident Response team is part of a global, world class Security Operations Centre that proactively hunts, identifies and responds to threats.

24/7 detection and response

We safely restore critical systems back into production by patching, hardening and applying real-time EDR/XDR response services

Detailed forensics reporting

We provide a detailed forensics report of our investigation including discoveries made, actions taken and a strategic roadmap for the future.

Rapidly secured environment

Regardless of your industry or business size, we can swiftly secure your data, giving you the confidence that your environment is prepared to defend against any further threats.

[**Contact our cyber security team today**](#)

REGULATORY RESPONSE

Get the critical information you need to ensure compliance and mitigate damage with **Ricoh's Cyber Breach Regulatory Response**.

Our expert team of legal review professionals understand regulatory compliance and litigation, enabling you to identify and prioritize the most critical data impacted.

We'll work with you to develop customized solutions aligned to your needs, enabling you to mitigate further damage.

What you get:

- Full data visibility and insights
- Expert collaboration and support
- Canadian data hosting
- Customized investigations and workflows
- Mandatory reporting and production

Ricoh's cyber threat response and cyber breach regulatory response services together deliver comprehensive protection. Data transit is limited and tracked, providing a defensible chain of custody. Our streamlined processes deliver a faster, more seamless experience with managed costs.

[**Contact our legal review team today.**](#)

RANSOMWARE CONTAINMENT

Many strains of ransomware encrypt 6,000 - 10,000 files in under a minute, a race your IT department can't win unless you have automated ransomware containment.

Containment software can detect and instantly stop encryption in its tracks, immediately shutting it down at the source.

Ricoh's RansomCare, powered by BullWall, supplements your firewall by quickly identifying and containing ransomware attacks, stopping it from spreading and highlighting affected files for easy recovery.

Detect

All activity is displayed on a dashboard in real time, and you can witness the near-immediate response to any attack as it happens.

React

Our solution will react within seconds of any unexpected file encryption taking place. It will also notify those who need to know.

Respond

The speed of response allows our containment solution to prevent the spread of the attack beyond a single user – keeping things business as usual.

Recover

An exact list is compiled of the few affected files before the single user's forced shutdown, making it easier to recover documents.

62%
of Canadian organizations
either suffered from a
ransomware incident
or had an attempted
ransomware attack¹

¹Canadian Cyber Threat Intelligence

LET RICOH HELP YOU TAKE A PROACTIVE STRATEGIC APPROACH TO CYBER INCIDENT RESPONSE

Save time on costly manual procedures and reviews. Enjoy peace of mind from knowing that your organization is protected so you can focus on other important aspects of your business.





EMPOWERING DIGITAL WORKPLACES

The greatest asset of a company, a country and the Earth itself is the imagination of its people. Through creativity and collaboration, people can improve the way communities live and work together. Ricoh strives to provide the right combination of technology, expertise and service to inspire and enable powerful transformation in your organization.

Since our beginning in 1962, we've been on the forefront of workplace innovation. Back then, that meant creating the first office fax machine. Today, we're empowering digital workplaces, which means connecting people to information, faster and more conveniently than ever before. We'll help you to improve employee productivity, better serve your customers, and grow your business. As for tomorrow, that vision is already taking shape in our minds and labs. And as digital workplaces continue to change the way we work, our imagination will continue to help you work smarter.

WHY RICOH?

- ✓ 600+ customers nationwide
- ✓ Ricoh's IT Services specializes in the design, implementation, security, and support of all infrastructure, cloud and networking systems to help you work smarter, faster and more securely
- ✓ Dedicated IT solutions specialist located across Canada
- ✓ Award-winning technology combined with end-to-end professional services and support

[Contact a Ricoh IT Services consultant today!](#)

RICOH
imagine. change.

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