Smart Lockers for Parcel Management

Delivering incredible efficiency to your mailroom, all in one package
Smart Mail and Parcel Lockers for efficient, accountable mailrooms

Today’s mailroom is a busy place. The number of commercial and personal packages being delivered puts ever-increasing pressure on your business. By 2023 the parcels market is expected to reach 2.3 billion items, meaning your business needs to think ahead now.*

A mobile workforce means parcel delivery has become a less manageable process. Logging deliveries, tracking the packages and gathering recipient information all falls to the mail management team. So as more items are delivered to the workplace, it becomes even more time-consuming and less efficient for your team to manage.

Our solution enables you to better manage your mailroom. With secure and trackable locker facilities, you can provide tracked storage for mail until the recipient is available. Ricoh Smart Lockers provide a new approach to parcel management.

Rather than hiring more full-time employees, it’s worth investing now in the long-term process management in your business. This enables your current staff to move away from labourious tasks, and get back to adding more value to your business.

The solution

With Smart Mail and Parcel Lockers it is possible to dramatically improve package delivery logistics, and provide a means to safeguard packages from end-to-end with Management Information and reporting. Employees can conveniently pick-up packages in their own time, through secure, authenticated access. All package drop-offs and pick-ups are tracked automatically, ensuring strict chain of custody. Our solution offers a single package delivery solution that will transform your mailroom. With enhanced security, 100% accountability and less margin for human error, Smart Lockers offer considerable benefits:

- Greater efficiency and governance over your mailroom
- Communication with smart devices
- Automated tracking - every package drop off and pick-up is recorded and integration within existing mail management systems
- Security with strict chain-of-custody
- Convenient package collection with 24hr employee access
- Provides more secure and easy to manage storage

Agile management

Mailroom and facility managers need an agile, long-term management solution. One which can automate processes and reduce repetitive tasks. A solution that can limit the responsibility placed on employees and maintain a more organized and secure mailroom environment. Smart Lockers offer this, plus provide greater visibility, control and reporting.
Accountability

Smart Mail and Parcel Lockers offer increased accountability and item control. By offering individual compartment control, and secure, key-free access, Ricoh Smart Lockers dramatically improves package delivery logistics within organizations.

This safeguards assets and offers an end-to-end chain of custody, for peace of mind and increased package throughput. Ricoh’s Smart Mail and Parcel Locker solution introduces a new and smarter workflow for the mailroom. We also offer a full-serviced solution, enabling you to focus on your business growth while Ricoh manages your mailroom for you.

Our Smart Lockers use remote software, so that mailroom staff can now scan, register, track and manage the physical delivery through our automated lockers, reporting on all stages of the process for full accountability. Furthermore, our open API allows you to seamlessly integrate Smart Lockers with your existing mailroom systems.
Ricoh empowers digital workplaces by enabling individuals to work smarter.

After 85 years, we’ve learned a thing or two about changing with the times – especially when it comes to workplace technology. But experience has also taught us that technology needs to put people first.

From the smallest shops to the largest organizations and everything in between, today’s workplace needs experts, which is why we’re here. Our people help yours do their jobs better, faster and more securely. We connect our customers with the right technology and back it with the expertise to support your success.

Today’s work requires better processes, better collaboration and better results. Let us help you redefine work and change. For better.

Visit us at ricoh.ca