Our Solution:
If your acute care organization is like many, you may be managing a patchwork of print servers, queues and drivers. Such disparate resources drive up IT support requirements and costs. Industry research shows that as many as 25% to 50% of calls to IT helpdesks are related to printing*, suggesting a significant opportunity to streamline and improve the way output is managed.

Ricoh’s Enterprise Output Management for Healthcare Solution helps you rationalize your environment, reducing redundant servers and devices. By simplifying your environment, you can rein in IT support requirements and expenses.

Does This Sound Like Your Current Situation?
You’ve invested heavily in medical applications, including electronic medical record (EMR) systems. These systems are designed to ensure that the right information reaches the right decision makers at the right time. But if your organization is like many, your back-end systems are siloed and supported by a disjointed output environment. When MFPs aren’t integrated or centrally managed, it can be difficult, if not impossible, to track, monitor, manage and format output on MFPs across the enterprise. How can you harmonize all of your output devices with all of your back-end systems?

Outstanding output starts here.
Ricoh’s Enterprise Output Management for Healthcare Solution helps you take control of output. We enable you to align MFPs and back-end systems so the right documents are available to the right users, in the right format, at the right time. Ultimately, Ricoh helps your organization reduce IT infrastructure requirements and provide greater control over document access and security, supporting important goals around patient care, operational efficiency and regulatory compliance.

In acute care, information is always on the move. Does your output environment make it easy for users to produce the right documents in the right format – on the right device?

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*Source: http://www.lrsoutputmanagement.com/Benefits/Simplify-IT-Service
Every day, clinicians, administrators and other users rely on your MFPs and other output devices to do their jobs. But when your output environment is unwieldy and complex, your users spend unnecessary time – and your organization spends unnecessary money – producing and sharing documents.

As you work to address your goals around patient care, operational efficiency and Information Mobility, consider the benefits of an enterprise approach to output management. By right-sizing your fleet and industrializing your management processes, you can take control of output so you can deliver the right documents to the right users in the right format and at the right time. With this solution, you can reduce IT support requirements and improve the way you safeguard content as it moves through your output environment.