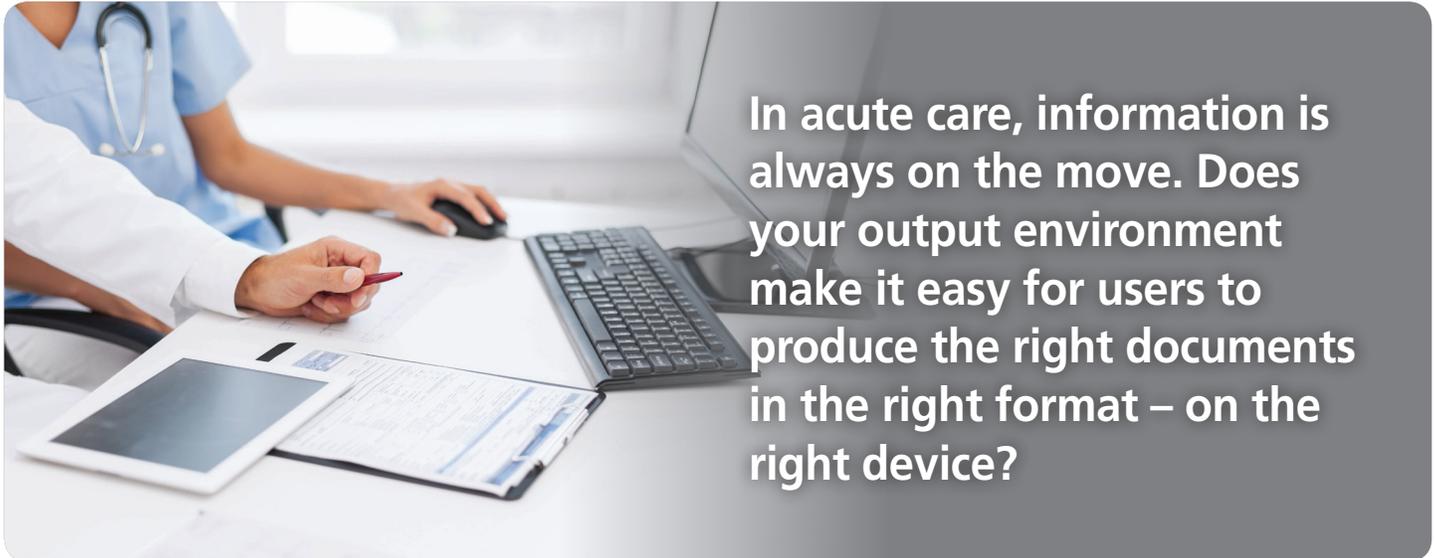


Enterprise Output Management for Healthcare

Business Information Solutions

RICOH
imagine. change.



In acute care, information is always on the move. Does your output environment make it easy for users to produce the right documents in the right format – on the right device?

Does This Sound Like Your Current Situation?

You've invested heavily in medical applications, including electronic medical record (EMR) systems. These systems are designed to ensure that the right information reaches the right decision makers at the right time. But if your organization is like many, your back-end systems are siloed and supported by a disjointed output environment. When MFPs aren't integrated or centrally managed, it can be difficult, if not impossible, to track, monitor, manage and format output on MFPs across the enterprise. How can you harmonize all of your output devices with all of your back-end systems?

Outstanding output starts here.

Ricoh's Enterprise Output Management for Healthcare Solution helps you take control of output. We enable you to align MFPs and back-end systems so the right documents are available to the right users, in the right format, at the right time. Ultimately, Ricoh helps your organization reduce IT infrastructure requirements and provide greater control over document access and security, supporting important goals around patient care, operational efficiency and regulatory compliance.

Your Challenge: Effectively managing enterprise output across multiple systems

Our Solution: Your EMR puts vast amounts of information at clinicians' fingertips – with information constantly on the move. But it isn't always easy for users to produce output such as admission forms, patient wristbands, treatment notes and pharmacy orders at the right device and in the right format. Our solution identifies opportunities to streamline document workflows. With those insights, we implement software to enable output management across your technology infrastructure to simplify steps and enhance productivity.

Your Challenge: Addressing security and compliance requirements

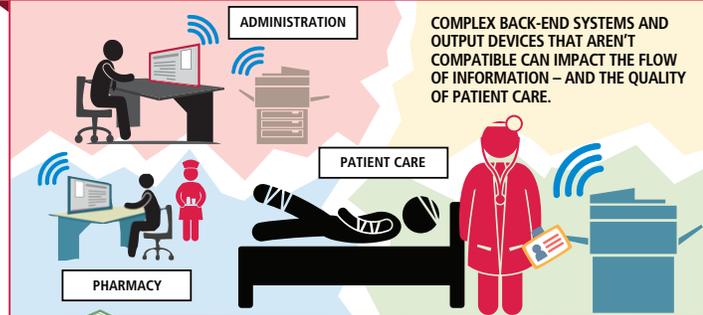
Our Solution: Your organization is managing highly sensitive information every minute of every day. Without the right approach to enterprise output management, your MFPs and other devices can become a weak link in your ability to address security and compliance requirements. In fact, it can be difficult or impossible to produce an output audit trail. As part of our solution, we implement software that provides a scalable, central point of command so you enjoy greater visibility and control over the content moving through your output environment.

Your Challenge: Rising costs and complexity of IT support

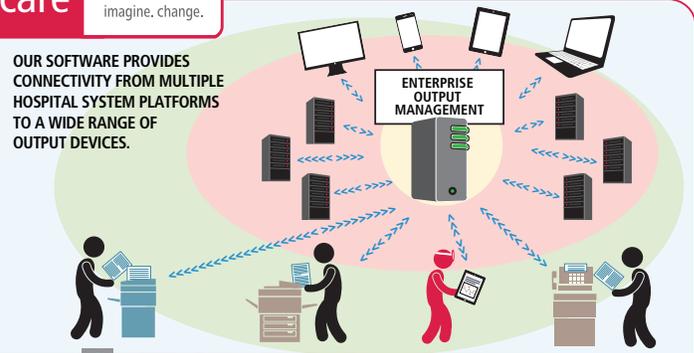
Our Solution: If your acute care organization is like many, you may be managing a patchwork of print servers, queues and drivers. Such disparate resources drive up IT support requirements and costs. Industry research shows that as many as 25% to 50% of calls to IT helpdesks are related to printing*, suggesting a significant opportunity to streamline and improve the way output is managed. Ricoh's Enterprise Output Management for Healthcare Solution helps you rationalize your environment, reducing redundant servers and devices. By simplifying your environment, you can rein in IT support requirements and expenses.

*Source: <http://www.lrsoutputmanagement.com/Benefits/Simplify-IT-Service>

Enterprise Output Management for Healthcare



OUR SOFTWARE PROVIDES CONNECTIVITY FROM MULTIPLE HOSPITAL SYSTEM PLATFORMS TO A WIDE RANGE OF OUTPUT DEVICES.



HOSPITALS SPEND MILLIONS on technology, but what information doesn't make it to the right place?

THE REAL COST
Multiple printers and servers can lead to unnecessary IT support, lapses in patient care and gaps in data protection.



70%
Percentage of respondents who had accidental printing-related data breaches.*



FOR CRITICAL INFORMATION THAT'S CONSTANTLY ON THE MOVE.

- Lab Results
- Prescriptions
- Wristbands
- Statements
- Face Sheets
- Back Office Reports
- Charts
- Email Links

*Source: Levi, Ray & Shoup, Quocirca Study

Bridge critical systems to secure print destinations

- Help ensure that clinicians, administrators and other users can securely and reliably print information regardless of which system they're using
- Drive productivity by reducing the time and effort that users spend formatting and producing output
- Empower users to view and deliver documents electronically, accelerating access and reducing costs associated with printing and storing hard-copy files

Manage output via a scalable single point of control

- Implement a central point of control for managing delivery of any document from any platform to any printer
- Enable administrators to monitor print progress, redirect output to an alternative device or reprint documents in an instant
- Leverage data protection tools – including data compression and encryption – to safeguard document contents while in transit

Simplify IT infrastructure – and reduce support requirements

- Eliminate the need for redundant print servers and related infrastructure
- Reduce the size of the output fleet, dramatically lowering document costs while enhancing information security and user productivity
- Simplify output processes, minimizing the need to involve support staff for document-related problems

Putting It All Together For You

Every day, clinicians, administrators and other users rely on your MFPs and other output devices to do their jobs. But when your output environment is unwieldy and complex, your users spend unnecessary time – and your organization spends unnecessary money – producing and sharing documents.

As you work to address your goals around patient care, operational efficiency and Information Mobility, consider the benefits of an enterprise approach to output management. By right-sizing your fleet and industrializing your management processes, you can take control of output so you can deliver the right documents to the right users in the right format and at the right time. With this solution, you can reduce IT support requirements and improve the way you safeguard content as it moves through your output environment.

