Ricoh Security Solutions

Version 21

Comprehensive and reliable solutions to protect sensitive information
Don’t underestimate the risks and costs of information theft

Information is your most valuable asset. By “information” we mean classified, confidential, or otherwise sensitive documents, anything from embassy floor plans to personnel reviews. The risk of information theft is very real. For example, Verizon found in a 2011 study that some 174 million digital records were compromised by data intruders in 2011, a more than 4,000% increase over 2010.\(^1\) Whether generated within a government, business or private setting, there is urgent need to implement effective strategies to protect information assets.

While digital technology has transformed business practices by enabling nearly instantaneous data exchange, it has brought with it some new challenges in terms of security. Specifically, those intent on undermining your interests can quickly and easily intercept information when it’s in digital form. The risk can expose you to a diminished competitive advantage, possible litigation or eroding stockholder trust. Listed below are a few high-risk sectors:

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Leadership in Information Security

Ricoh, a global technology company specializing in office imaging equipment, production print solutions, document management systems and IT services — is dedicated to helping you address unique and varied security challenges as they emerge. By providing customized security options for our customers Ricoh has developed a comprehensive suite of security solutions. These security solutions help protect printed and electronic data content against opportunistic or targeted threats, both internal and external.

Assessing your vulnerabilities, establishing security objectives, and taking appropriate countermeasures will help minimize the risk of potentially serious security breaches, and at the same time enable you to document your security compliance initiatives.

This guide details Ricoh Security Solutions that were designed to best meet your objectives when securing digital office systems. This multi-layered approach will help close the door on those that wish to exploit vulnerabilities. In fact, whether your Ricoh systems are networked or non-networked, these fully integrated, cost-efficient solutions will help guard against prevalent security breaches, without disruption to normal (authorized) document workflow.

**Ricoh Security Solutions Guide**

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Restrict Unauthorized Device Access

User Codes
User Codes (standard in most Ricoh systems) enable system administrators to manage and track the use of Ricoh digital output devices. A User Code can be assigned to an individual based on which function(s) they have permission to access. This level of control enables you to monitor system usage (e.g., generate print counter reports by function and User Code).

Control Device Output

Locked Print
Locked Print (available through Ricoh’s advanced print drivers) maintains confidentiality by suspending document printing until the authorized user (author/creator) enters the correct PIN (Personal Identification Number) from the device control panel. This eliminates the possibility of anyone viewing or removing a document from the paper tray. (Locked Print requires a hard drive that may be optional, depending on model.)

Locked Print Password Encryption
As a new feature the password used for locked printing can be encrypted to help protect against wiretapping.

Enhanced Locked Print
Enhanced Locked Print lets you capture all the benefits of shared, centralized MFPs without compromising document security. Users store, release and manage confidential documents with the security of user ID and password authorization. It’s a fast and simple solution for helping to protect your organization’s confidential and proprietary data.

- Users can safely send documents to printers where they are securely held until released by the authorized user.
- Documents cannot be picked up at the printer by another user, protecting information confidentiality.
- Documents stored at the printer are encrypted (information cannot be compromised if hard drive is stolen).
- Enhanced Locked Print is installed to the Multifunctional-printing device either via embedded firmware (SD Card) or remotely via Web Interface.
- Administrators and users can configure Enhanced Locked Print through a simple web browser-based interface.

RAM-based Security
Select Ricoh MFP systems use RAM (Random Access Memory) for document processing tasks as a copier, not a hard disk drive. Though a hard drive is available as an option, there is a security benefit to the base configuration in that jobs processed through RAM are volatile (i.e., when the system is turned off, data is immediately erased). Without a means to permanently store data, such as a hard drive, a key security threat is eliminated. As such, these MFP systems can be proposed for low-volume environments where information security is the top priority.

Secure Network Devices

SmartDeviceMonitor (for Admin*)
SmartDeviceMonitor is utility software bundled with all Ricoh printers, print-enabled MFPs and the Printer/Scanner Kit option. This versatile software suite simplifies all aspects of installation, monitoring and management of Ricoh network output systems, while supporting key security features.

- Change Community Name
  To address SNMP (Simple Network Management Protocol) vulnerability, the system administrator can change the Community Name of Ricoh hardware devices from “Public” to another more secure name. If this security measure is taken, the Community Name (for the software) must have the identical name as the connected Ricoh output device.

- Restrict User Access
  System administrators can control user privileges through the User Management Tool. This activates a menu for review of the peripherals authorized for use by User Code and User Name. All Ricoh supported peripherals on the network are listed, and a simple click on the device, accesses a menu that restricts or enables access to the device for individual users.
Web Image Monitor

Web Image Monitor is an integrated Web-based utility for device management.

- **Set IP Address Range (IP Filtering)**
  System administrators can restrict authorized connections to the print controller from those hosts whose IP addresses fall into a particular IP range. Commands or jobs sent from non-authorized IP addresses are ignored by the print controller.

- **Network Port Security**
  The system administrator can enable or disable IP ports, thus controlling the different network services provided by the print controller to an individual user.

*Note: SmartDeviceMonitor for Admin resides on the client desktop and allows users to determine the status and availability of Ricoh networked peripherals. Once installed, an icon is placed on each user’s desktop in the Windows Taskbar, which shows system status at a glance.

**IP (Internet Protocol) Address Filtering**

In a LAN, an IP Address is each networked computer’s unique hardware number. Just like your street address with a house or apartment number, these addresses help route e-mails and attachments, forward faxes to the proper recipient, and send print data to networked output devices from originating PCs. The ability of Ricoh devices to block/restrict a particular end-user or set of end-users based on IP addresses improves the management of PCs and users, helps to balance output volumes among multiple devices, and enhances network security by limiting access to files stored in devices.

**Job Logs/Access Logs**

A complete listing of every job executed by the device is stored in memory. This list may be viewed via Web SmartDeviceMonitor to track and trace device usage by job and/or user. When used in conjunction with external user authentication modes, it will be possible to determine which specific users may be abusing a device. It is also possible to determine which device was used and by whom in tracing an unauthorized transmission.

**WPA Support (Wi-Fi Protect Access)**

Used in conjunction with the IEEE 802.11a/b/g Wireless LAN option, WPA is a security specification that addresses vulnerabilities in wireless communications. It provides a high level of assurance to enterprises, small businesses, and even home-based users that data will remain protected by allowing only authorized users to access their networks. “Personal” and “Enterprise” authentication and encryption features block intruders with wirelessly-enabled laptops from tapping into wireless networks in any environment, preventing the interception of data streams and passwords, or from using the wireless connection as an entry point into the customer data network.

**802.1X Wired Authentication**

802.1X provides Network-port based authentication for point-to-point communication between network devices and a LAN port. By providing a point-to-point connection to a LAN port, communication will terminate if the authentication fails.

**Data Encryption**

As mission critical data traverses the network it is possible for the knowledgeable hacker to intercept raw data streams, files, and passwords. The advent of wireless network technology, while increasing the convenience of surfing and printing for millions, also leaves networks vulnerable to attack from intruders armed with wireless laptops via any access points within range. Without protection, intelligible information can easily be stolen, or modified/falsified and re-inserted back into the network. Ricoh devices are equipped with the following encryption capabilities to help you reduce these risks.
Address Book Encryption
Address Book Encryption protects contact information by encrypting the data stored in a system's address book. Even if the HDD is physically removed from the unit, the data cannot be read. This function eliminates the danger of a company's or department's entire population of employees, customers, or vendors being targeted for malicious e-mail messages or PC virus contamination. Further, since address book data usually corresponds to user names and passwords used elsewhere on the network, protecting printer/MFP address book data increases overall network security.

Encrypted PDF Transmission
Adobe's PDF file format has become the universal standard for creating documents that can easily be opened and shared by any user on any platform. Adobe provides the Acrobat® Reader® application as a free download across the Web. A PDF file is essentially a snapshot of a document. It is unchangeable (although files are editable with the full Adobe Acrobat application) and therefore attractive to document owners that wish to share, but restrict alterations, to approved documents. Part of the attraction of the PDF format is that file sizes are drastically reduced versus those of the native application, making them easier and faster to e-mail.

While Adobe offers a number of security-related features within the Acrobat application to lock and password-protect documents, there is nothing to prevent the files from being intercepted in a decipherable form while traveling over the network. That's where Ricoh's Encrypted PDF Transmission function adds value, scrambling and encrypting the data that would otherwise be a very transparent document during transmission. Users may choose between 40-bit and 128-bit encryption, and set recipient rights to allow changes to or extract content from the document. (See also PDF Password Encryption.)

Hard Drive (HDD) Encryption
This function can encrypt the system's hard drive to protect against data theft. Even if the hard drive stolen, data will not be disclosed. The encryption methodology used is Advanced Encryption Standard (AES) to 256 bits.

Driver Encryption Key
Ricoh devices offer this feature that scrambles user authentication passwords when using the PCL or RPCS drivers so others cannot access the system fraudulently using a stolen user's password.

PDF Password Encryption
This function corrects a vulnerability in Encrypted PDF Transmission in that the window for entering the user password displays the password in clear text. This function encrypts passwords up to 32 characters for more secure PDF transmission and storage. The assignment of a group password for both the destination machine and connected PCs is done via DeskTopBinder Lite.

SNMP v3 Encrypted Communication
Simple Network Management Protocol version 3 (SNMP v3) is a network management standard widely used in TCP/IP environments. SNMP provides a method of managing network hosts such as printers, scanners, workstation or server computers, and groups bridges and hubs together into a “community” from a centrally-located computer running network management software. It allows administrators, for example, to make changes to device settings via SmartDeviceMonitor from a networked PC with encrypted communications to help you maintain a secure environment.

Earlier versions (v1 and v2) of SNMP were used to configure and monitor remote devices. The latest version, SNMP v3, offers enhancements to user authentication and data encryption that deliver greater security features to protect customer data and network assets. When activated, SNMP v3 prevents unauthorized users from seeing either the password and/or the actual content of the file in readable text form, protecting valuable information.
Kerberos
Kerberos is a network authentication protocol designed to provide strong authentication for client/server applications by implementing secret-key cryptography. Many internet protocols do not provide any security for their passwords. Hackers employ programs called “sniffers” to extract passwords to gain access to networks. Sending an unencrypted password over a network is risky and can open the network to attack. Kerberos authentication helps to limit the risks caused by unencrypted passwords and keep networks more secure.

IPsec Communication
IPsec (IP security) is a suite of protocols for securing Internet Protocol (IP) communications by authenticating and/or encrypting each IP packet in a data stream. IPsec also includes protocols for cryptographic key establishment. Organizations that require high levels of security have networks with IPsec for data protection. These organizations require printing using IPsec.

S/MIME for Scan to E-mail
S/MIME (Secure/Multipurpose Internet Mail Extensions) is a standard for public key encryption and signing of e-mail encapsulated in MIME (Multipurpose Internet Mail Extensions). MIME is an Internet Standard that extends the format of e-mail to support text in character sets other than US-ASCII, non-text attachments, multi-part message bodies, and header information in non-ASCII character sets.

This function is used to encrypt confidential data transmitted by Scan to E-mail for data protection against wiretapping.

Secure Network Print Data
Data Encryption via IPP
Another powerful way to address data security is through encryption. Using Ricoh’s SmartDeviceMonitor for Client utility, print data can be encrypted by means of Secure Sockets Layer/Transport Layer Security (SSL/TLS) via Internet Printing Protocol (IPP), thus securing data between workstations and network printers/MFPs. (TLS is a protocol that helps assure privacy and data integrity between client/server applications communicating over the Internet.) This means that any attempt to tap print data will fail, i.e., the intercepted data is indecipherable. Please see the included product specification charts for model support.

Destroy Latent Data
Ricoh DataOverwriteSecurity System (DOSS):
To further thwart data loss, an organization’s information security measures should incorporate technology that destroys latent digital images on the MFP’s hard drive. Ricoh’s DataOverwriteSecurity System achieves that goal as it destroys temporary data stored on the MFP’s hard drive by writing over the latent image with random sequences of “1’s” and “0’s.”

• Ricoh’s three-pass random data overwrite process makes any effort to access and reconstruct stored print/copy files virtually impossible.
• Operates in conjunction with the Removable Hard Drive Security Systems, providing a multi-layered approach to securing sensitive documents.
• A simple display panel icon provides visual feedback regarding the overwrite process, e.g., completed or in-process.
• Conforms to National Security Agency (NSA) recommended methods of managing classified information.
• Assists customers in their compliance with HIPAA, GLBA and FERPA requirements.
• DOSS Type A, B, C, D, F, H and I are ISO 15408 Certified to an EAL of 3.
Physically Secure Data/Ports

Removable Hard Drive Security (RHD) Systems
Convenient and easy to use, Ricoh’s Removable Hard Drive Systems interface with a digital system’s standard hard drive. This solution secures the system’s internal hard drive within an external rigid housing using a key lock system. A numbered labeling system ensures the Removable Hard Drive is easy to identify while in storage or when being replaced in the system. Also provided is a cushioned static-free case to protect the Removable Hard Drive while in transit or storage.

To provide even more security and flexibility when dealing with both classified and non-classified documents, an optional additional Removable Hard Drive is available. This allows Ricoh digital systems to handle two separate interchangeable Removable Hard Drives; one RHD for classified documents and the other RHD for unclassified documents. After the classified documents have been copied or printed, the classified drive can be removed and placed in a secure location and the unclassified drive can be reinserted for unclassified copying or printing.

- The Removable Hard Drive is placed in a strategically accessible area for easy authorized removal and storage.
- Maximizes security by allowing the physical separation of data from the input/output device, preventing access to remnant data.
- Removable Hard Drive-enabled Ricoh systems operate seamlessly with the device’s robust copy, print and scan features.
- Operates in conjunction with Ricoh’s DataOverwriteSecurity System, providing a multi-layered approach to securing sensitive documents.
- Functions available include copy, print, scan, and Document Server* when the Removable Hard Drive is installed.
  When a RHD is installed the fax option is unavailable.

*Document Server, a capability of select Ricoh output systems that stores jobs (scan, print, fax, or copy) on the system’s hard drive, also supports Secure Document Release.

Network Port Security
Typically, network-enabled systems are shipped to the customer with all the network ports “open,” making the addition of these systems to different networks as easy as possible. Although making the network-enabled systems easy to install, opened unused network ports pose a security risk.

To provide enhanced network security, Administrators can disable a specific protocol such as SNMP or FTP using Web Image Monitor or SmartDeviceMonitor. This prevents the theft of user names and passwords, as well as helping address outside threats including destruction/falsification of stored data, Denial of Service (DoS) attacks and viruses that can enter the network via an unused printer or MFP port.

Encrypt Data Communication

128-bit Encryption over SSL
GlobalScan and DocumentMall both support 128-bit encryption over SSL (Secure Sockets Layer). SSL technology works by using a private key to encrypt data that’s scanned from the Ricoh MFP to the GlobalScan or DocumentMall server, creating a secure connection. Any URL (Uniform Resource Locator) that requires an SSL connection, such as GlobalScan and Document Mall, will start with https://, with “s” standing for “secure.”

Authenticate Users

Prevent Unauthorized System Usage:
Authentication is an MFP security feature that restricts unauthorized users, or a group of users, from accessing system functions or changing machine settings. This important capability enables the system administrator to employ “Access Limitation Management,” helping to protect your MFP installed base from unapproved usage or tampering.

- User Authentication enables you to restrict machine access so that only those with a valid user name and password can access MFP functions.

GlobalScan is a Web-based Content and Document Management Solution that enables select Ricoh systems to perform network scanning functions, specifically, scan to e-mail or folder, as well as perform OCR, fax and document management functions via optional plug-ins. This powerful, yet easy-to-use, paper document capture and distribution system integrates seamlessly with your existing mail infrastructure to significantly boost workgroup productivity by combining scanning functionality within an accessible copier platform. GlobalScan’s enhanced security features include: Secure LDAP, Secure SMTP, Kerberos Authentication and Password Protected PDF.

DocumentMall, a low cost application with many security features, provides Internet access to your documents from anywhere in the world, 24 hours a day, 7 days a week, enabling easy sharing and collaboration across disperse geographic boundaries.
• **Windows Authentication** verifies the identity of the MFP user by comparing login credentials (user name/password) against the database of authorized users on the Windows Network Server, thus granting or denying access to MFP functions.

• **LDAP Authentication** validates a user against the LDAP (Light-weight Directory Access Protocol) server, so only those with a valid user name/password can access your global address book, i.e., search and select e-mail addresses stored on the LDAP Server.

• **Administrator Authentication** – A registered administrator manages system settings and user access to MFP functions. Up to four Administrators can share the administrative tasks, enabling the workload to be spread and limit unauthorized operation by a single administrator, though the same individual can assume all roles. In addition, a separate Supervisor can be established for setting or changing the administrator passwords.

• **Basic Authentication** – Authenticates a user utilizing the user name/password registered locally in the MFP’s Address Book. No one without a valid user name/password can access the machine.

• **User Code Authentication** – Utilizes Ricoh’s standard User Code system to authenticate the user. The MFP operator simply enters their User Code, which is compared to the registered data in the MFP’s address book. No one without a valid User Code can access the machine.

• **US Department of Defense Common Access Card (CAC) Authentication** – The Common Access Card (CAC) is a US DoD specialized ID card-based authentication system design for government users that must be compliant with the Homeland Security Presidential Directive -12 (HSPD-12). This Directive requires that all federal employees and contractors enhance security efficiently by reducing identity fraud through increased protection of personal privacy. The only customers for Ricoh’s CAC Authentication Solution is the U.S. Department of Defense (DoD) [US Army, Navy, Air Force, Marines, Coast Guard and affiliated agencies].

• **Personal Identity Verification (PIV)** is the civilian U.S. government version of the CAC card.

• **SIPRNet Token Authentication Solution** is the version for controlled networks.

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**Monitor and Control Resources**

**Print Copy Scan (PCS) Director**
Print Copy Scan (PCS) Director is a comprehensive print management solution, which enables customers to analyze, understand and ultimately save on the costs associated with printing and photocopying. This solution can be implemented to silently monitor printing activity, limit the number of prints and copies a user can make, as well as enforce “rules based” printing methodologies to reduce Total Cost of Ownership.

Print Copy Scan (PCS) Director identifies and controls the cost of printing across the entire enterprise.

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**Audit All Device Activity**

**Ricoh Print and Copy Control v3 for Equitrac Office and Express**
Ricoh Print and Copy Control enables customers to better control user access and track copy/print information via software embedded onto the hard disk drives of select Ricoh output systems. Advantages include:

**Secure Authentication Options**
Protect sensitive data and prevent unauthorized use with the authentication method that fits your business.

• Ultimate simplicity and security. Employees access MFPs using their company ID badges and optional card readers that install in minutes. Ricoh PCC accepts MIFARE®, Legic®, HID® Prox (125 KHz) and magnetic stripe cards.

• Convenient customized access. Easily track all document output using secure PIN access — by user, project or even workgroup.

• Instant company-wide access. Users simply input their existing network IDs and passwords to “unlock” MFPs.

**User Friendly and Secure**

• Convenient, secure printing. Follow-You™ document production lets you output documents from any network MFP so you can avoid busy or unavailable machines, or send multiple documents and print them as needed in different departments, floors or buildings.

• Timed control. Administrators can schedule automatic deletion of jobs from the server after a preset time limit.

• Strengthened security. Jobs reside on a secure server — not on system hard drives. Plus, fewer documents sit unattended in output bins since they’re held until released by user.
Unauthorized Copy Control

Ricoh’s print driver supports a unique feature that no other manufacturer offers, Unauthorized Copy Control. What this feature does is embed patterns and text under printed text to help eliminate the risk of unauthorized copying of sensitive documents.

This new functionality is ideal for smaller businesses that primarily use the system for fax, copy and print output, for instance, companies that copy personnel reports, compensation plans, medical records, financial reports, etc.

Unauthorized Copy Control consists of two functions:

1. Mask Type for Copying1 is a standard feature that embeds a masking pattern and message within the original printout. If copies are made, either on the Ricoh or competitive digital systems, the embedded message appears; the author’s name, for instance, would help identify the originator.

2. Select Data Security for Copying1 all copy output that is made on a MFP equipped with the Copy Data Security Unit will be grayed out, leaving only a 0.16” (4mm) margin of masking pattern.

Notes:
1 Requires optional Copy Data Security Unit. Not supported on some Fax-enabled configurations. Copy reduction ratio less than 50% will be deactivated.
2 Some digital MFPs may not detect masking patterns.

Mandatory Security Information Print

Mandatory Security Information Print is a feature that includes information about who printed the document, when and from which device.

Types of security information that will be included with Mandatory Security Information Printing:

• Date and Time when the job was printed
• Name or Log-in User ID of the user who printed the job
• IP address of the device which printed the job
• Serial number of the device which printed the job

Administrators can select which types of information should be printed on the output. The print position can be changed to upper left, upper right or lower left. (Default setting: lower right)

General Office Commercial Facsimile Security Features

Standalone Commercial Fax

Restricted Access

Restricted Access allows you to keep close track of machine usage and deters passers-by from using the machine. Authorized users must enter a code before they can use the machine. Furthermore, this function can be linked to the Night Timer feature so that Restricted Access is turned on/off at certain hours, preventing after-hours access.

Server Domain Authentication

When security and user tracking are an issue for IT Managers, Server Domain Authentication is standard on the FAX4430NF and FAX5510NF. Authentication limits access to the fax systems increasing security by monitoring machine usage. Machine access is given only to users with a Windows domain controller account. Server Authentication will limit access to the fax system not only for scan to e-mail, but also for standard faxing, IP faxing and LAN faxing.

Security PIN Code Protection

To prevent exposure of a PIN Code or Personal ID, any character after a certain position in the destination’s dial number will be concealed both in the display and Communications Report.
Closed Network
With Closed Networks, the ID codes of the communicating machines are checked. If they are not identical, the communication is terminated, thus preventing possibly confidential documents from being transmitted intentionally or accidentally to the wrong location(s), i.e., outside the network. (Note: Closed Network requires all fax systems be Ricoh systems with closed network capability.)

Confidential Transmission/Reception
This feature enables the user to transmit/receive to a mailbox that is passcode-protected. Messages are only printed after the recipient enters the proper passcode, providing an enhanced level of security when communicating between machines.

Memory Lock
When Memory Lock is enabled, documents from all senders (or specific senders) are retained in memory. When the Memory Lock ID is entered from the control panel, the documents print, another form of security that prevents documents from sitting on a receive tray for passers-by to read.

Networked Commercial Fax

ITU-T Sub-address Routing
Using a Sub-address, appended to a fax number, makes it possible to route a fax directly to the recipient’s PC, via their e-mail address. When received to a PC, confidentiality is maintained, i.e., only the recipient can view the message.

IP-fax
Ricoh Facsimile Systems, with NIC FAX Unit installed, support secure T.38 real-time IP-fax over a corporate Intranet, not only bypassing costly phone lines, but also operating securely behind the firewall.

Ricoh Security Solutions Compatibility Chart

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ISO 27001 Information Security Statement

ISO 27001:2005 is an auditable international standard setting out the requirements for an Information Security Management System (ISMS). The standard is designed to identify, manage, and minimize a wide range of threats to which information is regularly subjected, and requires that processes and procedures are scripted to identify and minimize security risks that may affect information systems.

Ricoh recognizes the importance of helping to protect the information assets of our business, our customers, our business partners, and our employees. Ricoh is committed to developing, implementing, and continually improving our ISMS to identify and protect the information assets of our business operations. Ricoh has chosen the ISO 27001 standard and certification in key locations and departments to demonstrate our commitment to information security.

ISO 27001:2005

Ricoh IEEE 2600.1/ISO 15408 Certification Statement

IEEE 2600.1/ISO 15408 Certification
IEEE 2600.1 is an information technology security standard developed by the office equipment industry. The standard defines the minimum requirements for security features used by Multifunctional Products (MFPs) in operational environments that require a high level of document security. The industry accepted, independent third-party verification offered via ISO 15408 security testing is combined with a fixed protection profile to provide a common baseline for assessing MFP security. MFPs achieving certification for the IEEE 2600.1 standard are designed with enhanced security features to conform to the established protection profile. To ensure that the MFP demonstrates conformance with the established standard, an independent third-party laboratory tests and provides verification that a vendor’s security features claims are accurate and issues a validation report. Customers can then use the IEEE 2600.1 validation reports issued for the certified or compliant MFP in their own information security plans to demonstrate that reasonable effort has been made to safeguard information.

Key features, benefits and offerings to our customers
• Validation of MFP security features by an independent third party laboratory that is recognized by the US Government
• Independent third-party verification that a vendor’s security features claims regarding its MFPs are accurate
• A comprehensive standard establishes a common baseline of security expectations for MFP products
• No longer need to evaluate individual security feature claims from different vendors
• Customers can use the information generated by the certification testing as a proof source for their information security plans
Areas of the MFP that have been tested to the IEEE 2600.1 Standard

The following MFP functional areas have been validated to the IEEE 2600.1 standard. These areas have been identified as the most vulnerable for possible data breach.

• User Identification and Authentication systems
• Data Encryption technology available for the MFP systems
• Validation of the MFP system’s firmware
• Separation of the analog fax line and copy/print/scan controller
• Validation of the data encryption algorithms
• DOSS Operation

Product Certification Statement

Ricoh Americas Corporation has a dynamic and evolving product offering. Please visit http://www.ricoh.com/about/security/products/mfp/cc/ for the most up-to-date product certification information.

Ricoh is a forward looking company with a dynamic product line constantly being improved to meet our customers changing requirements. IEEE P2600.1/ISO 15408 Certification for Ricoh products is a constant process with ongoing certification updates and efforts. This being said the latest certification information may not be listed on this website. Please contact your Ricoh sales professional for the most up-to-date information regarding IEEE P2600.1/ISO 15408 Certification.
# Ricoh Security Solutions

## Ricoh Security Solutions Compatibility Charts

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### Color Multifunction

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*Note: The Pro C550EX/Pro C700EX and the Pro C5100S/Pro C5110S and Fiery controllers have separate security features. The security features listed above are for the mainframe GW controller only. If the mainframe is configured with the Fiery, the Fiery’s security features take precedence.*
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Black & White Multifunction

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1Printer/Scanner Kit is required. 2Printer/Scanner Kit and IEEE 802.11b required.
Ricoh Security Solutions

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GX3000/3050N/5050N does not use the same Web Image Monitor as the other Ricoh printers. The browser is developed by Silex Technology and will be slightly different from the other models.

*The GX3000/GX e3300N/GX3050N/GX e3350N/GX5050N/GX e5550N support “IP address filtering” feature only; “Mac address filtering” is not supported. Locked/Secure Print is only available if the Hard Disk is installed.
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Smart Operation Panel (SOP) Security Overview

Many of Ricoh’s recently released MFP and printer products will now be equipped with a Smart Operation Panel (SOP). This new user interface will enhance productivity by utilizing Ricoh’s Workstyle Innovation Technology and provide a common control panel across the product line. To help support secure operation of this new technology, Ricoh has implemented the following security procedures and features for the new SOP:

- The management functionality for the Smart Operation Panel can be password protected to help limit who has the ability to modify the SOP administrative functions.
- The SOP has “Smart Tablet like” capabilities but does not have all of the same functionality because it has been modified for use by Ricoh MFP’s and printers only.
- The Android OS will only allow applications signed by Ricoh to be installed. Applications that try to load without a Ricoh digital signature will not install and be deleted.
- Ricoh uses specific Android modules, customizes others and avoids modules which are not needed for SOP operation or have known issues.
- The SOP browser can be locked down to allow access only to approved websites.
- Ricoh’s engineering group monitors public security organizations notification websites for alerts of potential security risks and issues.